# Humber-



it's a brand...
but what does it stand for?

Thinktank 08.02.2024





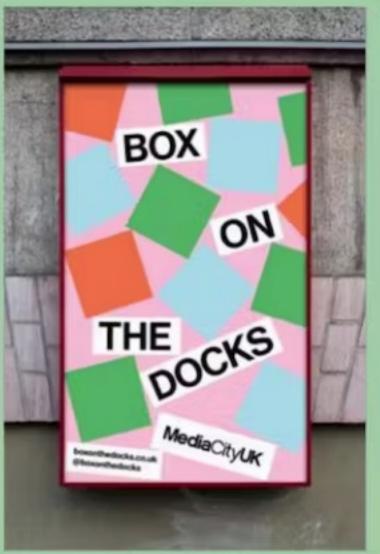
### Who is working on this project?

### HemingwayDesign, CTConsults and Pace Communications

A multidisciplinary agency partnership who work across (amongst other things) urban design, regeneration, inward investment, placemaking, placebranding, destination management, brand marketing communications, digital media and cultural heritage tourism – unlocking the potential of place.

### Who we are













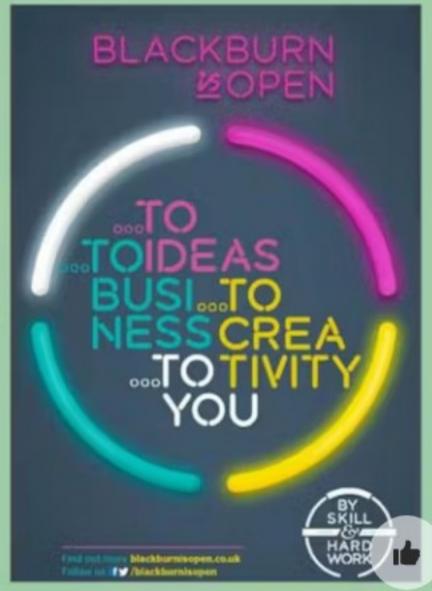














### Who we are

















### ctconsults.



"We are a place redefining itself with renewed confidence and ambition... Nothing in our delivery can be vanilla... We are in a place to build life experiences; a place to cherish lasting connections; a place to turn to for opportunities of investment and growth.

We need to 'stand out' from the other regional place narrative stories."

Place Brand Narrative Project Brief Future Humber

## M

### The important questions

What is a place brand?

What's the goal of a place brand for Humber?

How does a place brand work?

How do you know when it's working?



# "...places don't make brands, they are brands."

Your brand is the mental image people hold about your place.

Creating a place brand means taking control over that image – enhancing and shaping it.

### K

# A place brand is about defining an identity, so it can be communicated louder

A place brand isn't a logo or a font, it's a set of shared values and common goals that give focus to a place and its people.

Those values and goals should be special to this place, and aim to articulate its unique identity, personality and ambition.



This is about influencing people's perceptions by sending a united message, without filtering out the distinctiveness of your place – Humber.

# N

### The important questions

- Demand-driven way of managing a place
- Design and adjust offer to appeal to selected target markets
- Outside-in aim: influence choice & behaviour
- Indicators of success: performance

- Identity-driven way of managing a place
- Coordinate to influence on-brand behaviour and storytelling
- Inside-out aim: influence perception & reputation
- Indicators of success: perception

"we just need to work together"

"we just need better marketing"

Place brand

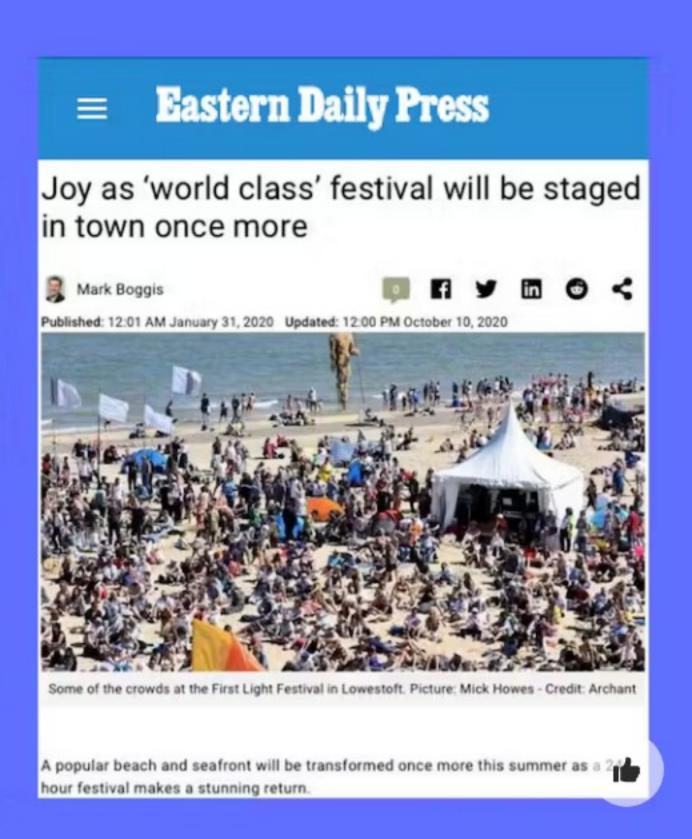
Place marketing 🔷



### Lowestoft







### Lowestoft





### Calderdale

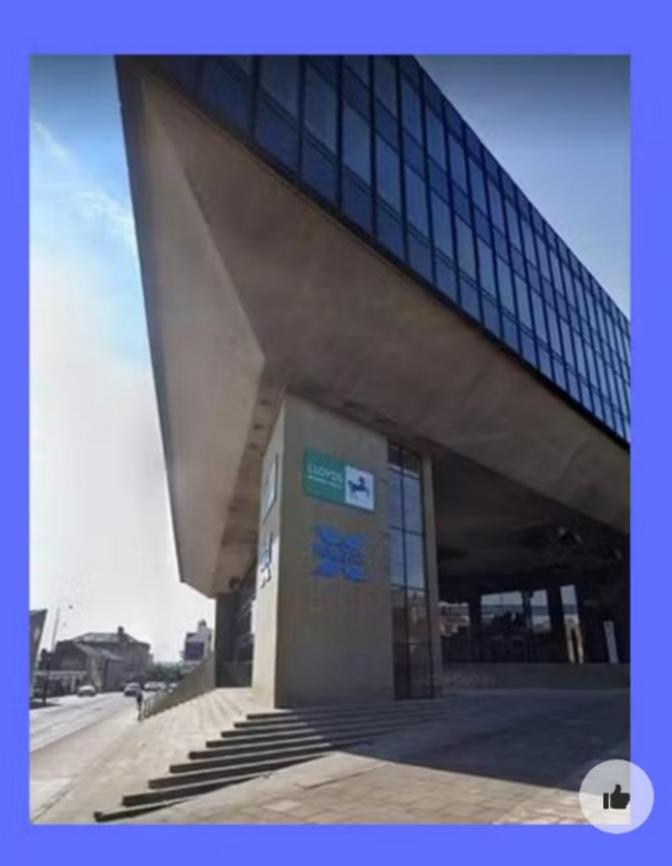




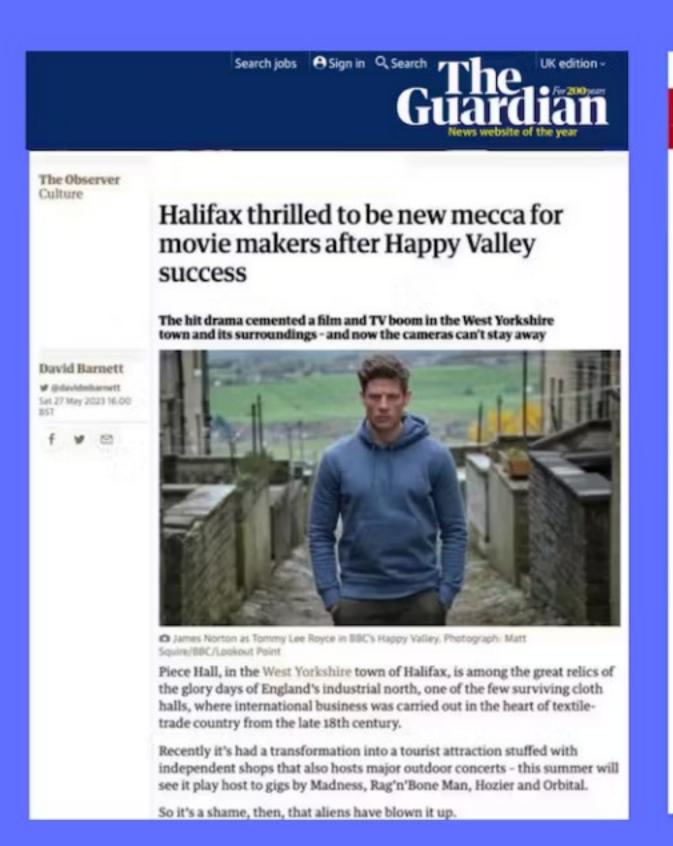
### Calderdale

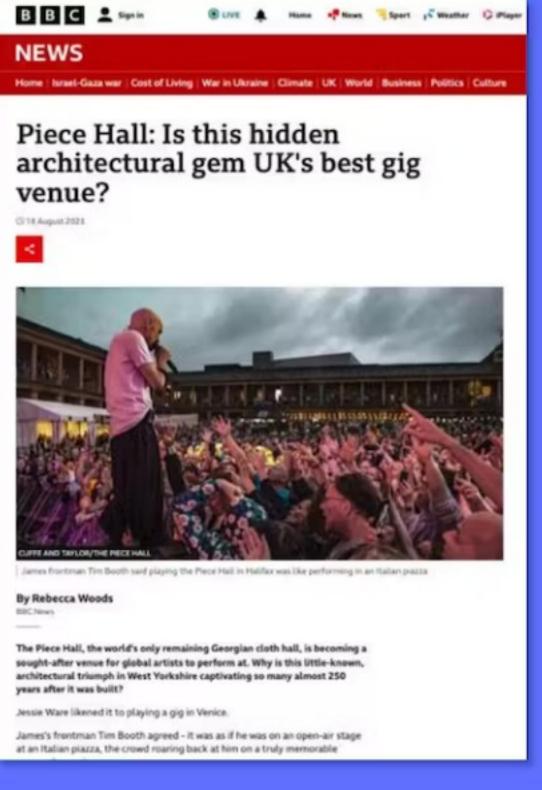


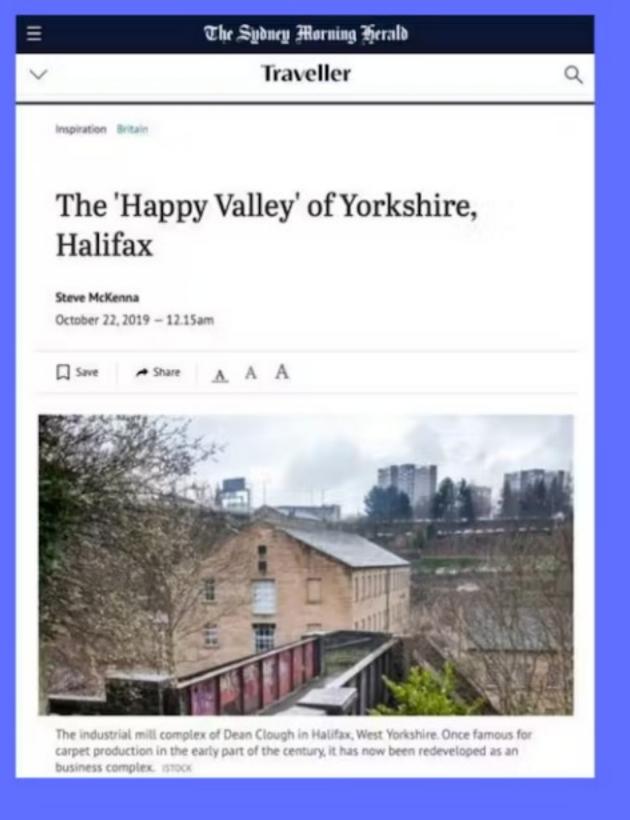




### Calderdale









### Manchester









### Manchester

"It isn't a brand or a slogan or marketing jargon, it isn't a political mantra or a stylishly designed logo, and it isn't a piece of cultural archaeology or an ethereal sound-bite.

It's much more important than that.

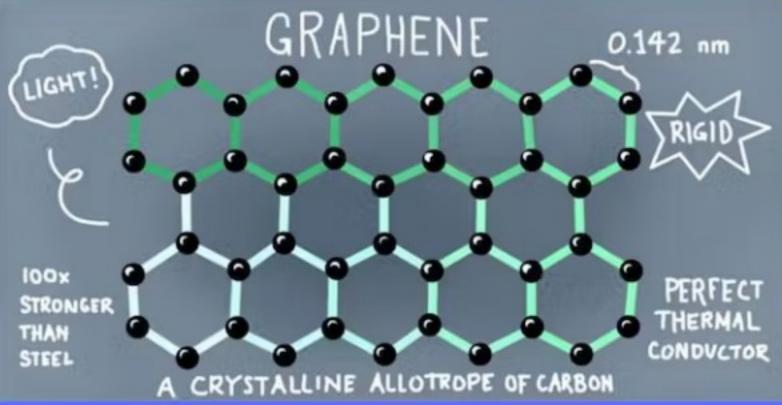
Original modern is what Manchester gives to the world."

### Manchester – 6 challenges to its people









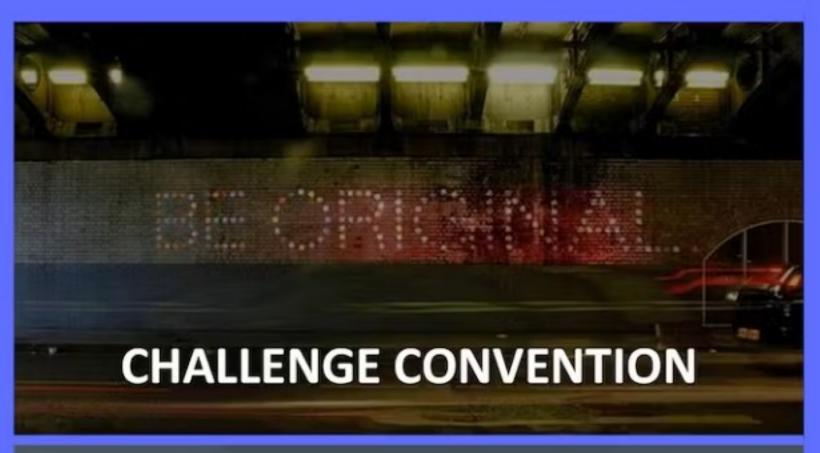


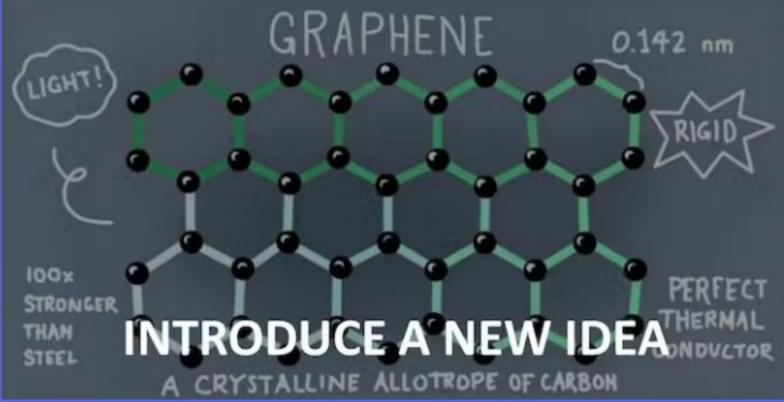


### Manchester – 6 challenges to its people (not all at once):















"It all starts with the realisation that all encounters with the [place] takes place through perception."

Michalis Kavartzis
From City Marketing to City Branding, 2004







### Where is this?









### This?...

### York – the heritage city









### Or this?...

### York – the social & environmental activist city







# Mikhail Riches reveals York plan for UK's largest Passivhaus programme

7 OCTOBER 2020 - BY MERLIN FULCHER

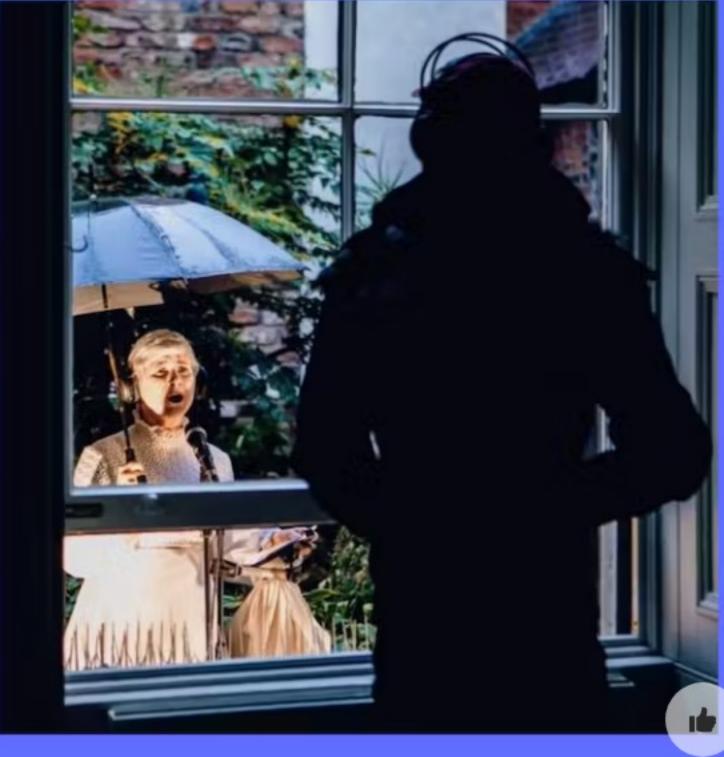


### Or this?

### York — the youthful, contemporary city







THE PEOPLE, BUSINESS, ORGANISATIONS, ATTRACTIONS & EVENTS OF YORK ARE:

**CORE VALUE 1** 

# Making history every day

**CORE VALUE 2** 

## Prioritising human experience

CORE VALUE 3

Pioneering with purpose

### THE STORY

York is abundant with cultural history and beautiful built heritage and has learnt from its past how to build better futures. When we make plans for our city, we reflect and build on these stories and are always driven to consider how today's actions will impact future generations.

### THE STORY

York is a city on a human scale; large enough to have ambitious goals and provide opportunities for everyone and intimate enough that every person can make their mark. We are working together to create fair, compassionate and welcoming communities where collaboration and social vision spark grassroots action.

### THE STORY

In York we lead the way, innovate and experiment with a common purpose - to make lives better at home and around the world. We have bold ideas and form local, national and international partnerships to help bring these human-centred ambitions to life.

### Or this?

### **York** – the innovation lab city





York Biotech Campus.

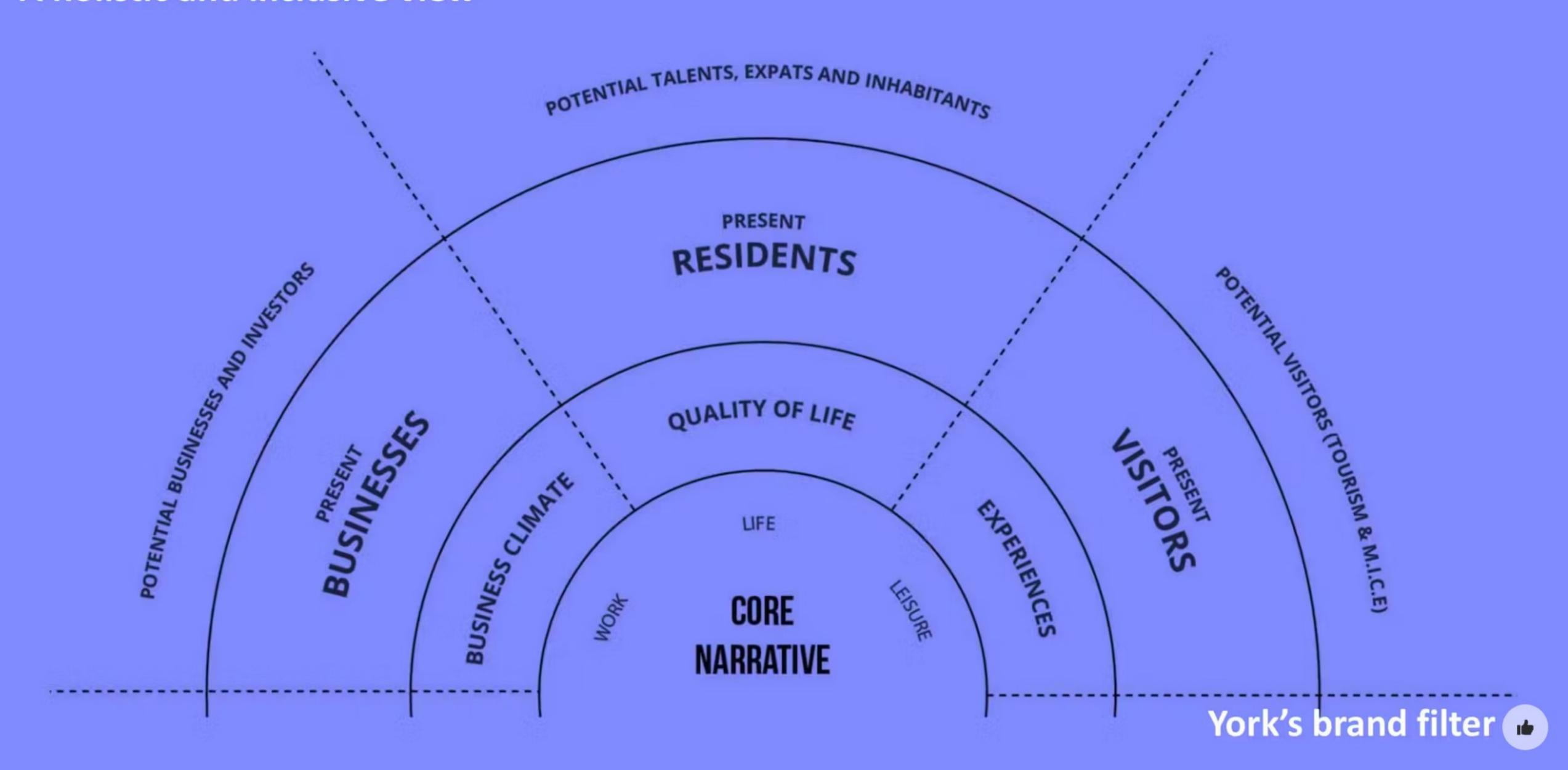
# Tackling malaria with fast-track plant breeding

### HEALTH AND WELLBEING

Researchers are working to improve the availability of artemisinin - the main component of the recommended malaria treatment. This will help farmers in developing countries provide a local solution to this ongoing global problem.



### A holistic and inclusive view





# Having a unique, strong, honest and ambitious brand for your place can have a huge impact

Achieve vital things for two key audiences:

**Locally** – A place narrative for Humber could help to strengthen communities and unite locals through a shared vision of the area's future.

**Publicly** – The place brand can create or enhance the mental image of Humber that people hold on a local, regional, national and international level.



# The crucial factor in place brand success is an understanding that its focus is internal

For this outward brand to have strength it must be lived.

This means everyone making decisions informed by the brand.

It means everyone understanding that can influence perceptions by actions.



# Make sure you join the wifi

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# www.menti.com

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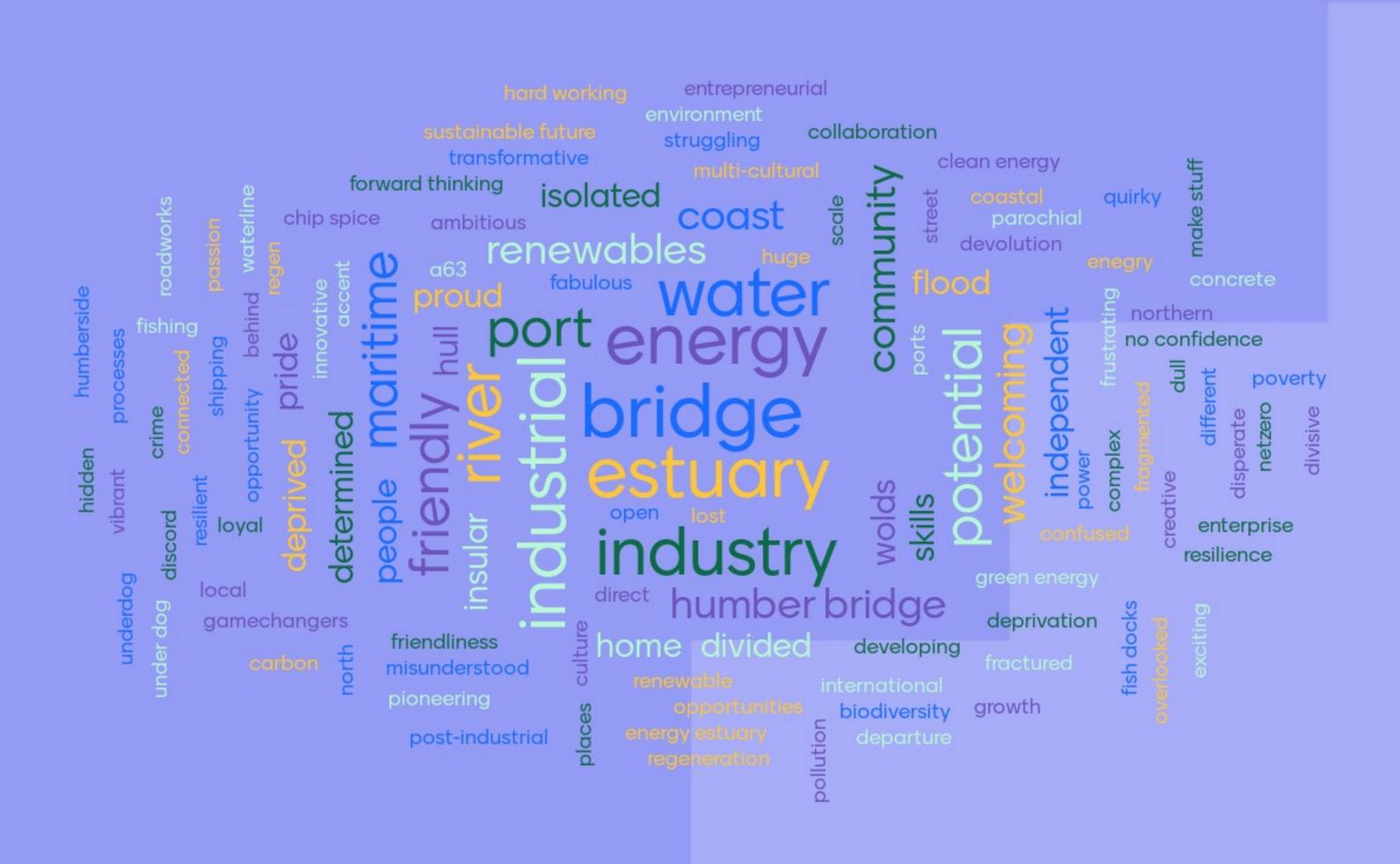
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Or use QR code



# What 3 words do you associate with the Humber? 225 responses

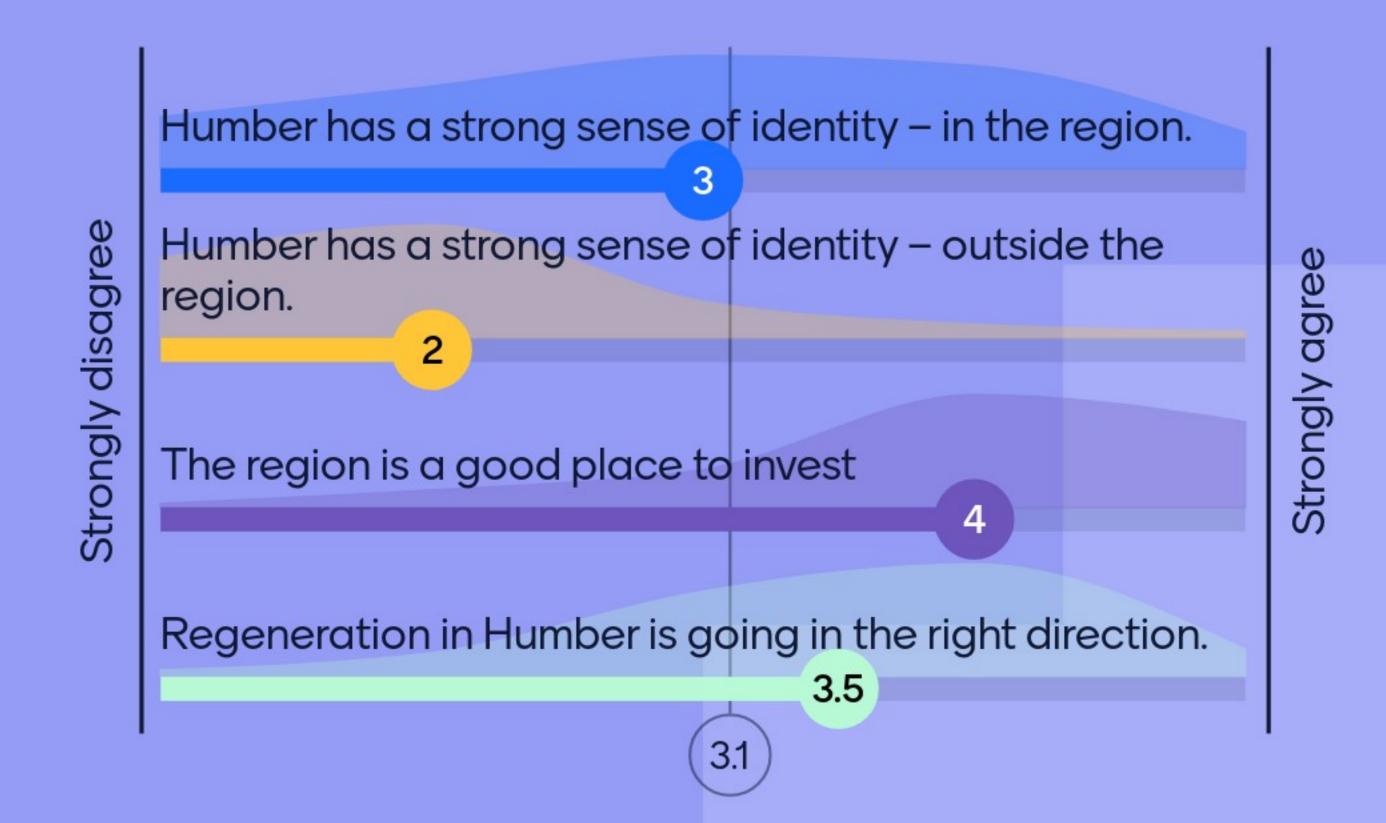








# Do you agree with the following statements?









## How do we get there?

- 1. Research and engagement
- 2. Development identify aspirations and values
- 3. Form a focused direction the Humber narrative
- 4. Take ownership and live the brand

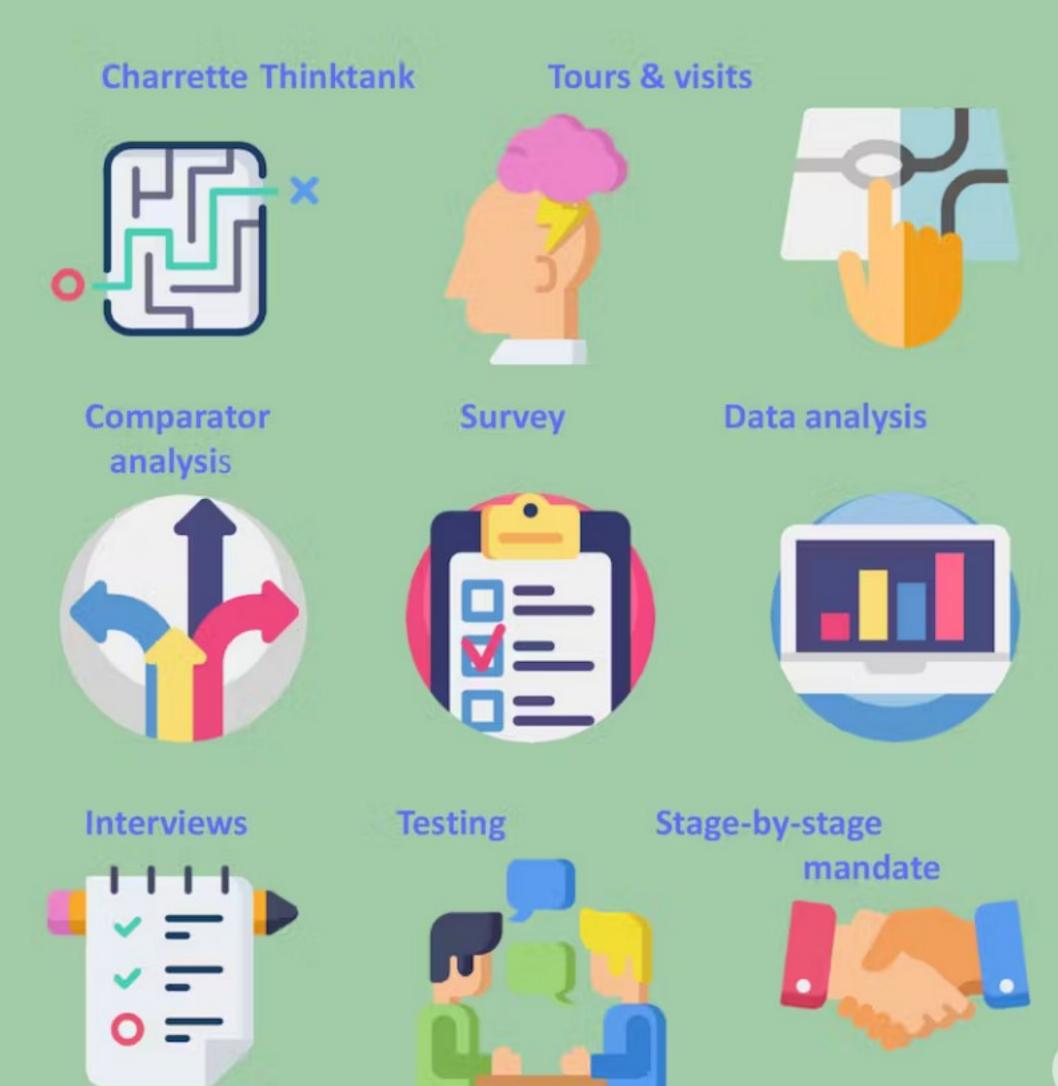


## M

#### Step 1. Research and engagement

To be effective, it is vital we're based in fact.

- Review everything.
- Immersing ourselves.
- Partnering with media.
- Private sector and public engagement.
- Accessible platforms that capture public opinion.







Great transport Large corporations The The river, estuary and C4Di deepThe university environment connectivity Clean energy - the yorkshire Its environment Lots of coastline Oil refinery, the river, wolds - access to Europe industry, people, football lower costs club,





The mix of talented people It's people Resilience The Yorkshire and across lots of different Lincolnshire brands sectors Decarbonisation Heritage, people People Friendly people





Skills and talent Land PortSpacePeopleSportLe Strong private business communityCore large arning industrial stalwarts PeopleWaterUniversity and Size, it's small Thriving businesses Salted, shipping routes collegesLarge relnown global businesses





Ports	Environment	FreeportRenewables Culturelconic builds	Clean energy
Connectivity to the world	Energy production	Connections	Marina





Open spaces	Offshore wind farms	The bridge, the river, industry, countryside	Port
Nature	Land, bridge	PeopleVarietyIndustry	Energy





A great place to embrace renewable energy

Digital and tech

Cost base

Technology

Position in relation to Europe

The rich geography of being close to the sea, country and cities

Green energy, port, cultural sector, university, people

It's people





Ourpeople	Opportunity for decarbonisation	Energy and manufacturing, the ports, the land and space, and the cultural attractions - particularly the deep.	Leading edge university
Bridge	People	Wind	Innovation





**Future Humber** 

Energy industry and future decarbonisation skills growth

The River

InnovationPortsEnergy estuary

Local people's passion/ location/ opportunity for decarbonisation/ investment / vast array of industries/ freeport Engineering capabilities.
Process industry. Connections to Europort.

Europe port access

Talented restaurant owners and indie pop ups





The Infrastructure Space Relationship with water bridgemarinacountrysideBea chPort / logisticsEverything in one place... Maritime heritage Place for decarbonisation River Bridge Hull City Growing wind industry in AFCAffordable the region





Freeport tax incentives for developers

Friendly people

Physical-energy generation, (wind, bi-products)Skilled workforce Energy assetsCity, coast, countryStubborn pioneersPragmatic people

The ambition of its business people and leaders

Potential from green energy eg hydrogen and renewables Happy to walk our own path

Learning





Port, enervating designs embracing low carbon initiative, collaborative

Space

Green energy advancement

Ports, City of Hull, the Deep Hull City Sports teams

Water

Rich immigration history

People. Space. Potential.
Partnerships.
Innovation.Desire.

marine transport, freeport, growth opportunity





Green energy centres

Business communityDiverse economy, places and culture across the region

Port network

Space to grow

Port and Energy infrastructure University and UTC Humour Port

Ports, people, land, C4Di, connectivity, strong and engaged SME business community

Visitor destination





Highly skilled Engineering Community Three towns It's history and Provess Industry workforce Humber and Humber Our ability to crack on with People Location for Europe logistics, ports, renewables things bridge





Relatively affordable place to both live and invest Strong community - more locals staying in the city

Sport

Land

Northern

Big global anchor businesses located here

Rugby

Number of ports and potential for export

Character





Manufacturing/world University @ 100 Transport links Museums class products Warmth of the people, Freedom Food and farming Ports relationship with waterside sea and estuary. Industrial heritage. Maritime heritage





The people and values

MarinaEstuaryFriendly peoplePeter Levy

Drive and resilience

PeopleEnergy

Bridge, port/connectivity, workforce, culture, down to earth Sense of independence

Not constrained by big city thinking

Freeport, culturally diverse, offshore wind farms, communities, innovation hubs, manufacturing base, life science, can-do attitude





Beverley

It's innovative way of thinking.

Never following the well trodden
path.The people who are
forthright.The potential to lead the
country and the world on
managing CC

Green energy basesGrowth Transformation A region of doers LocationConnectivity
SpaceRenewable
energyResilience

Geographic isolation gives unique culture

WaterPortVisitor offer nbuikt and naturalGreen skills For the local economy to grow

Workforce





Increase visitor numbers The University Regenerate with purpose Location People Embrace change Labour availability, h&s culture, Off the bottom More developed Increase inward international connectivity, investment decarbonisation at scale, large scale industrial sites, freeports, digital connectivity





Put Humber on the same footing at other parts of the region, pull area out of poverty, becoming internationally recognised and attract investment

For the local economy to grow

Local authorities who want to build things. An area that welcomes growth and development.

Improve health and wealth

Better connected, a city of choice for both living and working

Not to be seen as a crap city

catch up with like places, increase opportunities, enhance standing and image Affordable, attractive place to live and work in. Great cultural offer, lots of creative job opportunities





Potential to be Britain's energy estuary

Proud

Distinctiveness. Pride.

Modest





More money in Becoming resilient Opportunity To become a destination and investment location of choice To pull in the same Investment Vibrant economy To realise our potential direction





Prosperity for all Centre for clean energy -Attractive Prosperous powering the UK Known on a global market Increased civic pride Sustainable Net Zero Hessle foreshaw as the place to be future





A resilient place Inclusive growth Raise prosperity A proper tourism destination Jobs for our children Largest connection with Capitalise on Benefiting from more opportunities investment, seeing more Europe jobs and growth





Understand who Humber is, where it is, and what it has to offer...

More investment

Create wealth

Bigger and better than Manchester and Liverpool

Exceed the potential we think we have now

Be global Be known Be a place people want to be a part of

Leading on solutions to decarbonisation

More positivity within the area





Jobs for all

Recognition - locally (pride), nationally and globally (we punch above our weight, we're critical)

To improve perception

Winning more gov grants

Seen as less complex politically, more joined up

An event destination

Not to be seen as a bad choice

Creating a great environment to work and live





funding for CCUS similar to teeside

Positivity

To be somewhere again.

To be known for sonething great

Pride

Not seen as a negative area

Not just a place at the end of the road!

Understood/appreciated

To change the perspective of the Humber, helping us to retain local talent and stop the cynism associated with the area from externals





To believe in themselves To work collaboratively Unity An economy everyone can participate in and benefit from External recognition for an Breadth of opportunity Equality for all in the Better outcomes of often ignored region region/leaders in peopleBe known decarbonisation/





Humber - people and place are ivalued

A leader in adaptation to climate change

Global brand Higher net worth Higher educational attainment Less deprived

Social mobility improved

A healthy future

Recognised

Raise profile and maximise inward investment





Look inwards for our solutions.

More united.

Impact is felt at community level

Technical innovation hub - UK silicone valley

Attract more investment to boost job opportunities so we can raise aspirations of everyone in the region

Vibrant exciting place to live - ie lots of opportunities and experiences

To adapt to climate change impacts

To raise aspirations and opportunities for all





One voice	Positive identity	Beacon for net zeroShow the world how to manage water	A robust, coherent region
Recognised	A place where people want to visit and stay for a while	To be the envy of the rest of the countryj	Becool





Pride Make this a place that Regenerate with purpose To be seen and recognised young people want to stay as 'a place' Innovation World leader in saving the Pioneer for social mobility Top of the league planet





Clear messaging

Greater career oppertunties - keep skilled workers in the area To be a great place to live and workIncreased prosperity Higher grade jobs and careers

Renewables

Increase local confidence and aspiration

Strong transport links

The local economy to grow

Lead the world on climate change





Improved living standards

Great place to liveGreat culture

Better connected.

Improving all round economy

Globally recognised (industry)Nationally recognised (tourism)Embracing creativity

Climate resilient champion

A modern cluster of leading energy businesses More purchasing power

Respected





#### What are Humber's aspirations?

Increase visitors from out of townChange the negative perception of Hull from outsiders

Very strong and sustainable economyPolitical stabilityPublic / private/ education/cultural sectors working as ONE

Green energy capital of Europe

Raise area out of poverty and become internationally recognised. Same footing as neighbours

Can Chris Rhea write a song about us at the end of the m62!

Creating talent pipelines

Showcase anchor institutions

Honesty





### What are Humber's aspirations?

Build a strong bond Resilience Community Integrity between industry and the people Connect to Northern Leaders in innivation Leaders in innovation Yorkshire pride Europe - Scandinavia





Hard work	Salt of earth	Hard working	Honesty and transparency
People focused	Heritage	Quirky	Prosperity for all





Heritage No nonsense Community History Hard working and Care about this area as Stubborn Honesty and integrity determined home





Resilience	Resilient	Passion / loyalty/ honesty	Equity
Determined	Honesty.	Going against the grain	Keeping it real





Just get on and do what's right	Humble	Honest	Not afraid to be different
Grit	Responsible leadership	Port and immigration	We just do it!





Honesty	Stay and look after it	Realising potential	Identity
Derermined	Honest	Pride	Proud but insular





Old school	Hard working	Community	"World class local"Community spiritUnderdog mentality
Ambitious	local identity n pride	Freedom	Resilient





Distinct and creative	No fuss	Freedom	Honest
Fairness	Bold	Reserved	DeterminationQuirkyInclusi ve





Green minded	Determined	Fair minded	Motivated to succeed
Togetherness	Pushing the boundaries	Passionate about the region Resilient	Community but need to be more open to people outside the region





Driven and committed Eco-passionate Supportive and Inclusion / kindness (hugely Passionate ProudResilient determined in comparison to the south) Matriarch Pride Passionate for the local Loyal area





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Humble	Cooperating with each other Protecting what we have	Willing	Producer for the nation
Edgy and belligerent	Honest	Sperate from the rest of the UK	Getting things donelnvest in peopleOppirtunity creators and takersChallengers





We really really care and are incredibly proud of our community

Hard working, resilient,

Looking after the workforce. 85% of businesses are SMEs with 10 people or fewer. This makes business very personal.

Can be narrow minded

Resilient communities

Purposeful business leadership

Care

Determination





Humble	Integrity	Ambition	Collaborative.
Patience	Proud of tradition and heritage	Honesty and integrity	-Honesty fairness humour





Collaborative. Passionate and tenacious Strong and resilient Ethical, conscientious, unique, brace Proud Victimhood Collaborative Community





Proud of place (but perhaps Resilient Ground breaking Determination not as Humber - i.e as Grimsby or Hull separately Knowledge sharing Collaborative Risk averse Silent pioneers





Generous with time and Humber bridge ... Hard working & honest More industry than the rest of the uk resoirce Unaware of magnitude of Stay and invest and look Opportunity A big river future change after there area





Look north





It's people	A big river	Humber Bridge	4 ports
Iconic bridge	The bridge	People	Free port and land





Water and greenery Humber bridge We have a bit of Strong partnerships everything A bloody long motorway Best connection to Shed loads of potential The largest energy estuary and largest port in the uk Rotterdam journey





Scale	Geography	Chip spice	Largest amount of co2 in the uk
Carbon intensity	The people	Most in land port	The Humber Bridge





The ability	BalanceOpportunityValue	The only Submarium in the world	Unique resilient place and people
Water connects us	Opportunity	The greenest industry	Train to London





- FACT!

Opportunity

Link to Scandinavia

The potential solutions to decarbonisation for the country and other estuary cities.

Willingness

Willingness

Willingness

History of game changing

decarbonisation in the UK

FACTION





Dead Bod Personalities Affordable, creative, fun, Location potential Long standing businesses Industrial scale The people We have sea, river and rolling landscape





No greater place to build on economic heritage and get same level of productivity gains	Location History Film sets - Victorian London	Location	Bridge
Patty butty	Cruise ships	Largest trading estuary	Division





So much sport Committed to change and Size and scale Awareness growth Clean energy and renewables Partly untapped Biggest carbon emitter Marina with creative unique transition zone/town





Size and opportunity The deep Great standard or living Scale Biggest opportunities around Long history of pioneering William Wilberforce People decarbonisation as biggest people polluterLargest port authority





City thinking	Space to build	Oasis from busy england	We think differently- because we've had to
Opportunity	Nothing	Cultural willingness	Personality





Unique geography - gateway to other places

The opportunities we already have available to develop

Gateway to Europe (shipping)

Affordable, history

Siemens and orsted Marina in ciry centre Good life for the money

2 Super League Teams

Fragility





Innovation creativity and support

Divided by the estuary but together in many other ways

Innovation - LCD, Gaviacon Just an hour from York

Flood risk

The bridge, Heritage and innovativeness the pub trail in the old town Freedom Festival

Diverse economyVision....SME work closely Bottom of the league tables





Decarbonisation of the uk City, country, coast Poor health outcomes A city defined by water can't come without Humber investment Affordable Gateway to world It's tech community We are comfortable rocking the boat





Collective partnerships

We havent yet peaked; theres more to go Eating councils

Opportunity to decarbonise at scale

Original HO of so many big names William Jackson, Reckitt, Smith & Nephew

The scale of opportunity

A lot of entrepreneurs

Largest ports UK





Great pubs Flood risk Multiple industry .Connectivity It could be Yimby over Nimby. A Use skilled trades to Come back to ours! Estuary extent region that welcomes growth produce munitions and development, unlike the southeast of England.





Industrial revolution 2.0. Global trend 2 reshore critical supply chains. Humber well placed to lead given industrial footprint, ports, the region's geology (think gas, carbonstorage) & hydrogen potential





## Step 3. Form a focused direction – the Humber narrative

Use the evidence base to build a story of Humber.

Pull together a wide-ranging, useable narrative.

Present it back, test and go again.



#### Step 4. Take ownership and live the brand

We supply a place brand book including storytelling, brand guidelines, tone of voice and language guidelines and recommendations for how to activate, embed and develop the brand for the long-term – in strategy, decision-making, planning.

This will be further supported by a suite of brand design assets and media content.

Then we launch it together, at Humber Business Week.

Then - it's over to you.



# Thank you.



Panel.

ctconsults.

HemingwayDesign





#### Any questions?

The economic geography and political geography are different, how do we overcome this as part of a branding exercise?

What sort of challenge is it to come up with a narrative for all the Humber, when you have places like Brid in the north of the patch that might look more towards N Yorks or Grimsby to Lincolnshire?

How do we tell this story in a way that makes a difference to the people who live here, not just the businesses in the room?

What's the timeline?

By saying 'the humber' we seem to be focusing on just Hull. How do we combine what's great about the East riding and Hull as a collective?

How do you get the buy in of younger generations, who are always keen to leave the region to pursue careers elsewhere as the sentiment is the Humber is lacking opportunities?

How do we bridge the gap between perceptions of the North Bank v South Bank Hull - mitigates causes of climate change, adapts to the impacts and has resilient people - at a time when climate is getting more extreme how do you gain a resilient dividend from this unique place?







#### Any questions?

What granular, specific things can we do to help?

Humber is Hull, Google,
Scunthorpe and Grimsby and
surrounding areas. How do we
come up with one voice given the
historical differences and dare I
say it Humberside?

How would you approach ensuring two potential mayors are also bought into 'Humber' versus 'greater Lincolnshire' branding What about HUMBERSIDE?

It would seem that culturally in Yorkshire it's just not done to show off tell everyone how great we are or how rich we are. Unlike other cities and places? How do you change or harness that? How do you see you can influence the press based locally they push the negativity far more than other areas you have mentioned ... this message is then pushed into a national picture and perception. Our area has remarkable and unique levels of connectivity - how do we better leverage this to be part of our place?,

What's are the greatest risks to a successful branding exercise?







#### Any questions?

How do we build a narrative now that has longevity with long term climate change - decarbonisation, managing flood risk, enhancing it environment within the envelope of realising economic potential

How will this brand be promoted in and out of the area? How will the message be put across?

Where really is the geographical boundary of the Humber. Is it Bridlington? Is it Scunthorpe? What would externals perceive it to be?

Could the moderator please give rapid fire answers to all the questions before we close?

Thoughts on maximising the leisure potential of the water around us such as River Hull to Beverley and Driffield canal. A Norfolk broads approach?

Is this about strong consistent message that talkies the region or finding a message that truly differentiates?



